

Bitfinity may require and gather personal information of registered users, including but not limited to: first name, surname, place of residence, address, phone number, personal pages in social networks, account numbers in payment systems and other data.

Bitfinity ensures secrecy to the gathered information and assumes not to use the personal data of its users for any purposes other than provision of quality services to the the users.

Bitfinity must not sell, give or in any other way disclose personal data of its registered users unless it is legally obliged to disclose in accordance with duly made requests of public authorities.

Bitfinity is making reasonable effort to ensure the best protection to personal data by using technically sufficient hardware and software with functionality preventing unauthorized access to users' accounts through hacker, DDoS attacks and other malicious activities.

In case a user knows or suspects that there was an unauthorized access to their account, or they have lost the username or password, they must contact the Bitfinity support service immediately, try to recover the password on the password recovery page of the Bitfinity website and, if appropriate, elevate the security level on the Security page of the personal account.